



CloudCollect

The Collections Application that will Transform Your Credit Union's Recovery Process

“Finally a cloud collections app for credit unions with industry best practices that integrates right into our system”

Collections Made Easy

Mastering debt collection has become a critical priority for credit unions. Rising delinquencies across auto loans, credit cards, and personal lending demand a repeatable and systematic recovery workflow that documents every member interaction. At the same time, your collectors need enough flexibility to apply personalized treatment strategies that reflect your credit union's member-first philosophy.

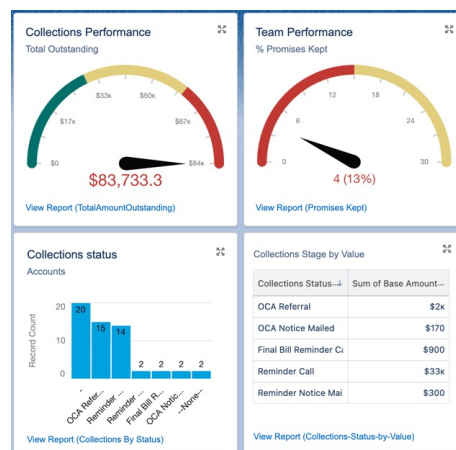
Your collections team needs an easy way to document their activities throughout the collections cycle and receive automatic reminders when to take action. To effectively manage the recovery process, they need access to all member communication notes, loan details, and real-time account information.

CloudCollect is a collections management application for credit unions that implements industry best practices and enables your collectors to manage the entire collections cycle from a single application. It is based on a leading cloud computing platform and provides collections functionality across all loan types including auto, mortgage, credit card, and personal loans. CloudCollect integrates with leading payment processing vendors.

Built-in CTI integration enhances the productivity of your collections team with automatic dialing and call distribution as well as logging of call information directly in CloudCollect.

Improve Recovery Performance

- Implement a real-time collections strategy for your credit union with agent assignment, scheduled emails, interest and late fee management
- Automate routine tasks and activities of your collections team to let them focus on recovery of high-risk accounts
- Automate dunning, escalations, status updates, payment processing, and outside collection agency assignment
- Track agent and customer performance to improve promise to pay metrics and response to collection actions



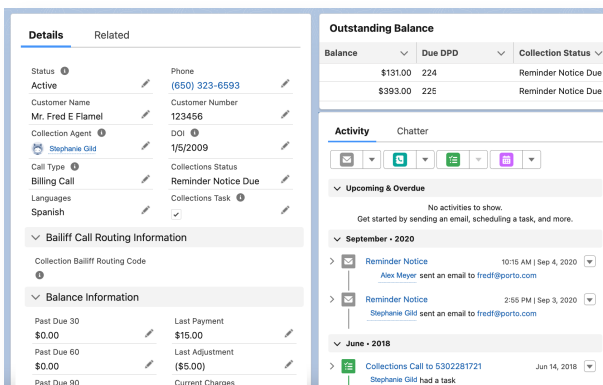


CloudCollect

The Collections Application that will Transform Your Credit Union's Recovery Process

Increase Team Productivity

CloudCollect is designed to streamline and automate the entire collections cycle, offering a comprehensive platform for efficient collections management at your credit union. The application is centered around a collections strategy tailored to your organization that leverages automatic triggers and workflows to optimize the activities of your collectors, ensuring an efficient collections process across all loan portfolios.



Automate repetitive tasks such as dunning, escalations, status updates, payment processing, write-offs. Store detailed notes and attachments on activities. Maintain a record of all member interactions, facilitating better communication among team members. Integrate your CTI system for automatic dialing, call distribution and logging.

Key Features:

Functionality: Automated dunning, escalations, status updates, payment processing, interest, late fees, and outside collection agency assignment across all loan types.

Integration: easy API integration with your billing, payment, and backend systems; CTI integration; unique capability to upload billing files.

Security: Robust security based on cloud platform, supporting credit union requirements.

Scalability: Designed to accommodate credit unions of all sizes, managing 100 to 1,000,000 collection actions per year.

Quick Implementation: Implementing and customizing CloudCollect takes just a few weeks.

Optimize Your Collection Cycle

Tailor CloudCollect to fit your credit union's unique collections strategy. Implement individual account treatment strategies by customizing workflows and fields. Leverage real-time dashboards to track your recovery performance.

Gain valuable insights into member payment behavior and responses to the recovery efforts of your team. Monitor commitments and track compliance with agreed-upon payment plans.

CloudCollect helps you take your credit union's collections process to a whole new level.

Optimize the efficiency of your collectors and significantly increase your recovery rate.

[Request a demo today](#) to see how CloudCollect can transform your collections management.

